Survey of Veteran Enrollees' Health and Reliance Upon VA

The VHA's Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning is conducting the 2013 edition of the national VHA Survey of Enrollees. The purpose of the survey is to provide critical and essential information on Veteran utilization of health services. This information supports annual VHA projections of enrollment, utilization, and expenditures, as well as into a variety of high level VHA budget and policy related analyses.

Approximately 2,000 enrolled Veterans in each Veterans Integrated Service Network (VISN) will be surveyed. In total, the survey will collect information on a random sample of 42,000 Veterans enrolled in the VA system, who choose to participate in an approximately 15-30 minute telephone call. Veterans in the sample may also complete the survey by mail or web.

Full initiation of the survey will begin the week of April 14th and will continue for 16 weeks.

Enrolled Veterans selected for the survey will receive a letter that provides information about the survey and the contractor conducting the survey on behalf of VA.

Your support in this survey will help ensure that we provide the best care possible for our enrollees, where it is needed, and when it is needed.

Previous survey reports are available on the VHA's Office of the ADUSH for Policy and Planning internet Web site at:

http://www.va.gov/healthpolicyplanning/reports1.asp

Thank you for your assistance in this project.



